Tung Do

Product Designer

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London, UK - Right to work in the UK

Summary

Finance-trained product designer (BSc Finance, MSc FinTech) who designs for the moment after something goes wrong, shaping how an ERP for groups of companies handles requests that fail mid-batch.

Experience

Connext Remote / Hanoi March 2026 - Present
Product Designer
ERP software for groups of companies. Designing HR and admin areas, from business rules to built screens.

- Placed bulk approval in the pending-requests tab where managers already work, keeping queue clearing apart from close review, and added a confirmation step before any batch runs.
- Redesigned import conflicts so HR picks between clashing attendance values side by side, and turned late fixes after a period locks into adjustments paid in the next payroll.
- Set one rule for every HR flow that can partly fail, showing the item, its state and the next valid action together, so engineering builds the behaviour once.
- Handed engineering a state table for bulk approval and checked the build against it.

Selected Projects

Spendable balance March 2026 - May 2026
UX Designer and Team Lead - Four-person course project, part-time
Banking-app concept showing what is really left to spend after commitments and goals. Not affiliated with Timo.

- Kept the team's goal but moved the intervention into the banking app after a feasibility review ruled out pausing another app's checkout.
- Led scope and information structure for a four-person banking concept on young earners' mid-month shortfall, and built the prototype the team reviewed.

Household bills September 2025 - November 2025
Product design and responsive prototype - With one developer, part-time
Bill-splitting concept for shared houses, with no payments or bank connection.

- Set a rule for the extra penny once real calculated shares of a £120 bill, rounded one by one, added up to £120.01, taking it off the bill payer's share.
- Checked bill shares with a screen reader, so each amount is read with its currency.

Education

Coventry University London September 2023 - May 2025
MSc FinTech - Grade: Distinction London, United Kingdom

National Economics University September 2019 - June 2023
BSc Finance - Grade: Distinction Hanoi, Vietnam

Skills & Certifications

Figma, Accessibility (WCAG 2.2 AA), Wireframing and prototyping, Prototyping with Claude Code, Design systems

English (IELTS 7.5, 2023, C1), Vietnamese (Native)
Certifications: UX Foundation Certification (2026) - Google UX Design Specialization, Coursera (2025) - UI Design Certification, Capi Demy (2022)